

QUALITY, ENVIRONMENT, ROAD SAFETY AND HEALTH&SAFETY POLICY

OLYMPIA ODOS OPERATION S.A. has adopted an Integrated Quality, Environment, Road Safety and Health&Safety Management System for the operation, according to the requirements of the standards ISO 9001:2015, ISO 14001:2015, ISO 39001:2012 & ISO 45001:2018 respectively, committing itself to observe specific procedures for the management and monitoring of the project's operation and maintenance, for the safe transit of the vehicles through the motorway, for the toll collection and the customers'/subscribers' service, for the environmental protection, for the safe circulation of its marked vehicles, as well as for the care taken for the health and safety of the entire human power, fully responding to the rules of art and science.

Our company's goal is to operate and maintain the Project in such a way, so as to ensure at each time the compliance with its obligations as these arise from the Operation and Maintenance Contract; specifically:

- to operate the Project at a high level of service;
- to manage the Project in an effective way, aiming at fostering its efficiency;
- to have effective communication procedures with the emergency services, in order to ensure at any time traffic safety of high standards, as well as prompt and effective response to problems that may influence the Project safety;
- to keep a smooth and continuous traffic flow under normal operation conditions and ensure, to the extent possible, that these flow conditions are maintained under any conditions (e.g. weather, traffic, due to roadworks/ incidents) and that the delays are minimized as much as possible;
- to maintain the CP equipment and the company's fleet, in order to prevent their early wear and restore any damage, wear or malfunction they may present;
- to collect the tolls and deliver the collections to the Bank;
- to minimise the fraud at the toll collection points, as well as during the collection and transfer process until the delivery to the Bank;
- to contribute to the sustainable development and maximise the community involvement of the Project;
- to save natural resources, prevent pollution and reduce its negative environmental impact and protect third parties' assets, in the areas of the company's operation
- to zero the incidents with implication of its personnel;
- to anticipate and minimize accidents and labour diseases through prevention and assessment of labour risks, as well as through the application of required measures
- to see to the update and the comprehension by the human power on the developments at the field of Quality, Environment, Road Safety and Health & Safety Management and to the training of the personnel, based on the needs that arise
- to incorporate the issues of health and safety at work in the decision making and the performance of the duties of managers, engineers and other staff officers of the company
- to activate the participation of human power for the implementation of the procedures and the instructions of safe works implementation, as they are established
- to observe the national and European law as well as other legal procedures.
- to ensure that the Integrated Management System obtains the results that have been defined
- to reduce the non-compliances that may be observed;
- to process Quality, Environment, Road Safety and Health & Safety in work Management data, for the clear display of the IMS operation aiming at the continuous improvement of the system

The above objectives are achieved by the accomplishment of the following:

- the implementation of the IMS developed according to the requirements of the standards ISO 9001: 2015, ISO 14001:2015, ISO 39001:2012 and ISO 45001:2018 for the Project
- the continuous improvement of the IMS according to the needs of the project, of the personnel, of the environment and of the users.
- the communication with all the implicating parties
- the information of the employees with regard to the IMS performance and the need of compliance to it
- the continuous training of the personnel and observation of technological development and relative law in order to cover the needs that arise
- the availability of the necessary resources for the implementation, maintenance and continuous improvement of the IMS
- the collaboration with other entities on local, national and international level .

The Quality, Environment, Road Safety and Health & Safety in work Policy is binding for all the implicated parties. The Management of OLYMPIA ODOS OPERATION SA monitors through specified mechanisms the above objectives in order to ensure the IMS effectiveness, initiates the necessary actions for the achievement of the full satisfaction of the requirements and commits itself for the continuous improvement of the IMS on every level.

For the company OLYMPIA ODOS OPERATION S.A.

K. Papandreou