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 **1025**

www.olympiaodos.gr

Olympia Odos: Innovative services and sustainable development our next objective

The next stage of Olympia Odos includes first the constant improvement of the services provided and the development of innovative applications and second our participation in sustainable programs aiming at protecting the environment. Drivers are always our focal point.

To better serve you, we created the **O-pass online services** so that all your account services could be available 24 hours a day.

Relevantly, to better plan your trips, we created a **new traffic prediction** service for locations of the Motorway where traditionally large traffic volumes are recorded in holiday exodus periods.

Within the same framework, the Company respecting the environment and the users of the motorway, **created the first "green" Motorists Service Station** in Greece where EV charge is already available.

Moreover, we also developed an innovative virtual tour in selected destinations along the motorway, using a 360o high definition and functionality technology. By creating the **OLYMPIA ODOS Virtual Tour** we aim at reintroducing Northern Peloponnese as a destination to the public.

This issue provides information about all the above.

Olympia Odos takes advantage of the **best practices** of our shareholder companies aiming at rapidly adjusting to the industry trends, while we are also forging **powerful relationships with the local communities** to best exploit the infrastructure.

A particularly important and beneficial project for Greece is also a responsible partner in achieving the sustainability goals.

For us at Olympia Odos, these goals are our first priority.

Safe travels!

Prepare for your trip



Check your car:

- Fuels: Do you have enough fuel? Do you know where to refuel, if necessary?
- Oil: Have you checked the oil level?
- Water: Are the radiator and the wind-screen washer reservoir full?
- Electric circuits: Are your main beam and turn signals working?
- Tires: Have you checked the condition and the air pressure in your tires?



Be informed

- On the home page of **www.olympiaodos.gr** you can find information about the **weather** in six destinations along the motorway as well as the **traffic prediction** for the next three days.
- Every time you stop, you can use these applications that will help you gain time and travel more comfortably.
- Check the **Variable Message Signs** of the motorway. The staff of the Traffic Management Center communicate with you and give you valuable information about the route ahead of you.



Travel safely

- If you have a trailer or a caravan, before starting your trip, check their condition, especially if they were immobilized for a long time.
- If you are carrying bicycles or other loads on the car roof, be sure that they are well secured.
- Do not drive when you are tired, especially early in the morning or late in the night.
- When traveling long routes, you shall stop for 15 minutes every 2 hours.
- **Do not drive and do not stop on the Emergency Lane!**

Road Traffic Prediction Service for Olympia Odos

Accessible through **www.olympiaodos.gr**

Northern Peloponnese is a popular destination for summer weekends. However, returning on Sunday afternoon is difficult, since the local holiday makers and the travelers from more distant destinations we all end up in Korinthos-Elefsina section.

To be able to better plan your return trip, now you can use an innovative traffic prediction service accessible through **www.olympiaodos.gr**.

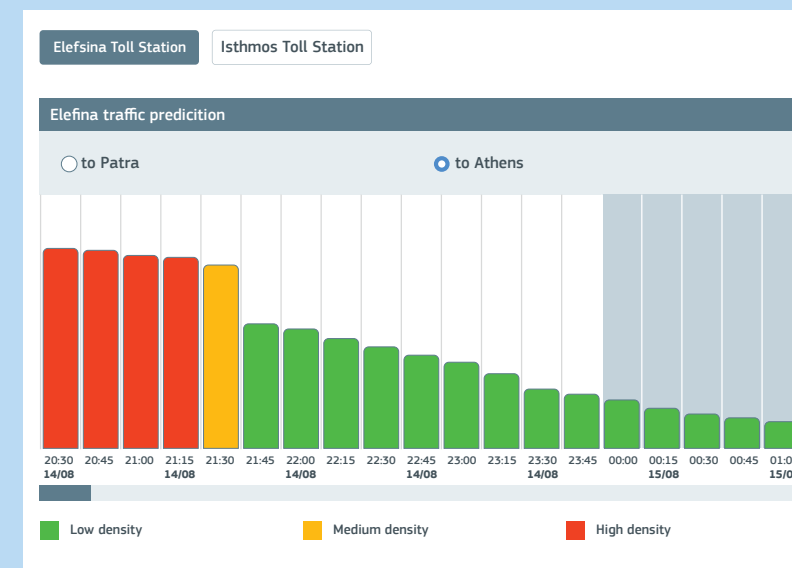
The **traffic prediction** pertains two specific locations of the motorway, namely **Elefsina** and **Isthmos** Toll Stations and applies to the next three days (72 hours).

It's a graphic presentation pertaining to both traffic directions (to Patras and Athens) marked with different colors depending on the traffic density (low, average, high).

The application also presents the **actual traffic** at these locations (Elefsina and Isthmos) at the specified time. In particular, the application presents the density of the traffic over the last 15 minutes of the hour.



Download (free of charge) a QR Code compatible application on your mobile phone, open the application and turn the camera on the QR Code. Automatically, your mobile phone recognizes the code and requests a connection to display the content.



Actual traffic

Proposal:

Plan your departure after consulting the traffic prediction and the actual traffic application or make a stop at the MSSs or outside the motorway to make better use of your time during your return trip.

The application may combine and process:

- Data on the passages from the specific toll stations;
- Traffic statistics;
- Calendar data (holidays);
- Weather forecasts.

Now, all O-pass services are available online!

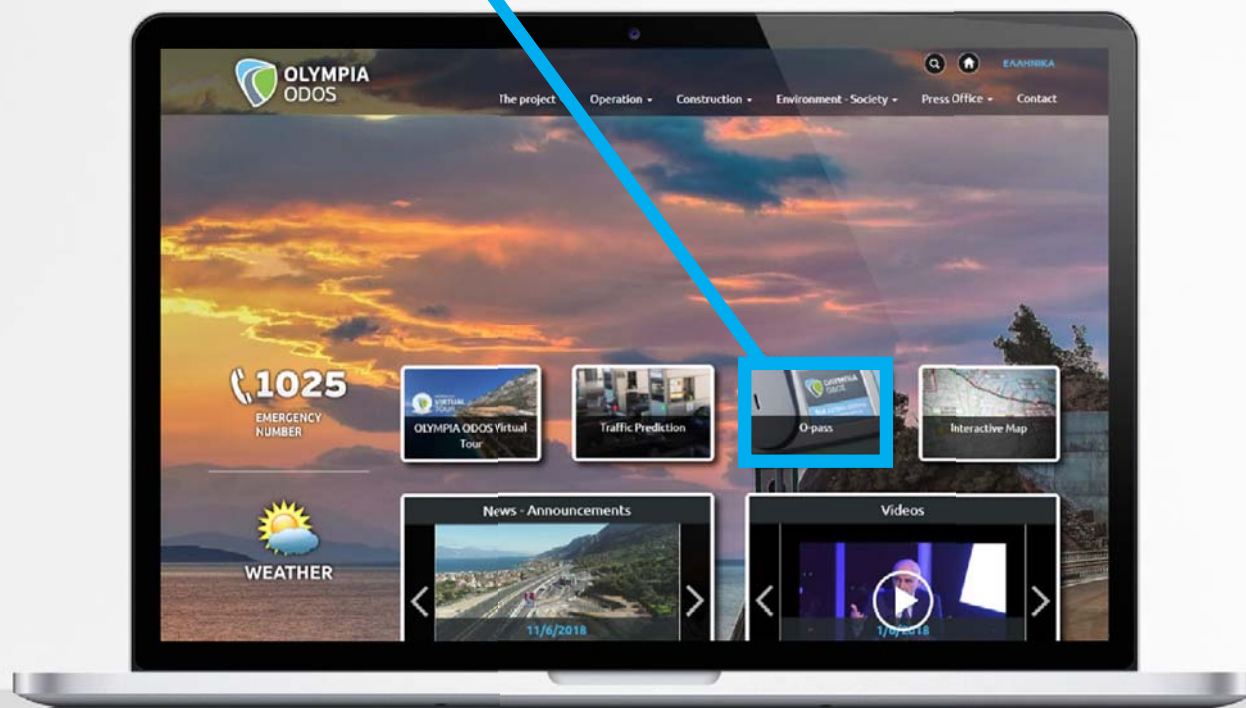
We aim at continuously upgrading our service's quality and at enriching our services. This is why we created the O-pass online services, so that all information about your subscription account could be available 24 hours a day:

- Prompt information about the **available balance** of the account;
- **Top-up** a transponder using a debit or credit card;
- Manage the account **24 hours a day**: add a transponder, update your personal data, inform about any transponder loss or theft, etc.;
- Download and print the **detailed statement** with your passages and **monthly accounts**.

Just click on the **O-pass** banner at www.olympiaodos.gr

If you already have an O-pass transponder

Access the online services quickly and easily by just filling in your account number and your Tax Identification Number (AFM).



Get the OLYMPIA PASS for free and win!

- Discounts **up to 60%**;
- Easy trips along 5 cooperating motorways;
- Easy and quick passage from the toll stations, without any delay;

You can get all the above without any extra charges, since we will send you the O-pass by courier **free of charge**.

Just

- call **+30 22960 95555** or
- go to www.olympiaodos.gr click on the **O-pass** banner and **register online** or
- go to an Olympia Odos Customer Service Center (CSC) and get your transponder on the spot.



Customer Service Centers

To Patras	Opening days and hours	To Athens	Opening days and hours
Elefsina Toll Station	Monday to Friday from 08:00 to 18:00 Saturday 08:00-17:00	Isthmos Toll Station	Monday to Friday from 09:00 to 17:00
Kiato Toll Station	Monday to Friday from 08:00 to 16:00	Rion Toll Station	Monday to Friday from 08:00 to 16:00



Katerina Nassouli Customer Care Officer



How can I get the O-pass Transponder of Olympia Odos?

You can subscribe online at www.olympiados.gr or call at **+30 22960 95555** to talk to a Customer Care colleague. To apply your personal details and the particulars of the vehicle are required. Within ten (10) business

days, the transponder will be sent free of charge to the address you have provided us together with the agreement that you shall sign in order to activate your account. It is important to state the name of the person who will take delivery of the transponder from the very beginning so that no proxy with a certified signature.

How can I receive my transponder on the spot?

You can file your application on the spot at an Olympia Odos Customer Service Centers (CSC). In this case, we suggest that bring along the necessary documents in order to complete the procedure and take delivery of the transponder on the spot.

Which are the necessary documents?

You just need to show a document indicating your home address and your Tax Identification Number (AFM), such as the upper part of your notice of income tax assessment or a recent DEH or OTE or mobile telephony bill, your ID Card or your passport and the vehicle registration certificate.

Whom should I contact in case of difficulties in using the O-pass?

The Customer Care Service operates daily from Monday to Friday, from 08.00 to 18.00, for any issues regarding the O-pass and all other issues concerning the operation of the motorway. Beyond these times, you can send an e-mail at customercare@olympiaoperation.gr or fill in the special CONTACT form at www.olympiaodos.gr.

Can I use the same transponder in the other motorways?

Using the O-pass you can easily and quickly pass from all toll stations of OLYMPIA ODOS, as well as of ATTIKI ODOS, MOREAS Motorway (Korinthos-Kalamata), AEGEAN MOTORWAY (Maliakos-Kleidi) and Rion-Antirion Bridge.

The first “green” MSSs at Psathopyrgos, Achaia

The first “green” Motorists Service Stations (MSS) in Greece, located at Psathopyrgos, Achaia, were constructed in accordance with the most modern building and energy saving regulations.

The benefit is low energy consumption and low carbon (CO2) emissions. Already, at the gas stations the energy consumption records a **45%** decrease compared to a conventional building, and almost **30%** at the restaurants.

At Psathopyrgos MSSs you can also charge your electric vehicles (EV charge), while very soon in 2018, you will also find natural gas (Fisikon).



MSS towards Patra

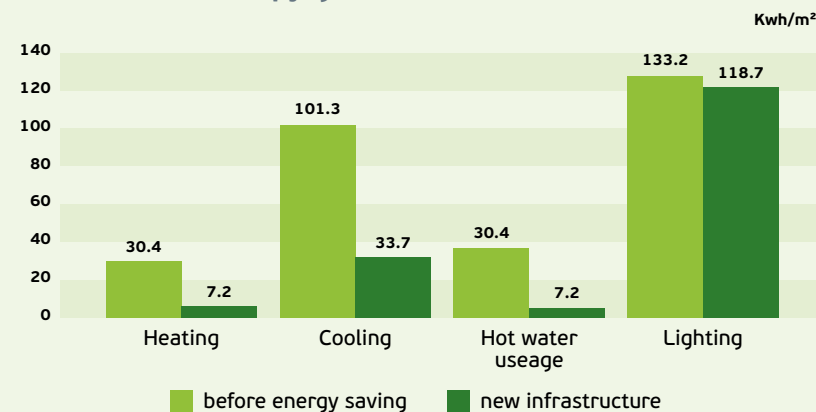


MSS towards Athens

The services offered at the two MSSs are the following:

To Patra	To Athens
Restaurants: Olympus Plaza with “Elia & Ladi”, Everest, Mini Market, bookstore, WC with access for disabled people	Restaurants: Goody’s, Flocafe Espresso, Mini Market, bookstore, WC with access for disabled people
Fuels: EKO gas station with petrol, autogas, EV charge and very soon natural gas (Fisikon), vehicle quick service, mini market.	Fuels: EKO gas station with petrol, autogas, EV charge and very soon natural gas (Fisikon), vehicle quick service, mini market.

Energy consumption Fuel Station Psathopyrgos



SAFETY AND PREVENTION

Defibrillators in all Motorists Service Stations



Olympia Odos with an overall view to ensure the safety and health of the employees, the drivers and the travelers installed automated external defibrillators (AED) in all Motorists Service Stations along the motorway.

The defibrillators selected for the MSSs are compatible with those used by the EKAV Ambulance Service and therefore in case of an incident it would be possible to pass from the use of the mobile device to the fixed one installed in the ambulance. The defibrillators are installed on a visible point of each Station, with the appropriate international marking.

Motorist Service Station	Km
Megara (both directions)	40.5
Zevgolatio (to Athens)	94
Velo (both directions)	103.6
Akrata (both directions)	152.5
Aigio (both directions)	175
Psathopyrgos (both directions)	198

Tip

According to specialists, fight against a sudden cardiac death is a matter of a few minutes, while 60% of cardiac arrests may be reversed by using the defibrillation technique.



The defibrillator is a device that assesses the rhythm of the heart of the patient, decides when a defibrillation is required and administers a shock to the patient, thus usually saving their life in the event of a sudden cardiac arrest. Its use does not require specialized medical knowledge, since the device gives written and oral instructions to guide the user along the procedure.

Download

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www.safewatersports.gr

Available on the App Store | Get it on Google play

OLYMPIA ODOS VIRTUAL TOUR

Virtual tour of 15 important destinations

At www.olympiaodos.gr you can enjoy an innovative virtual tour in 15 locations along the motorway, using a 360° high definition and functionality technology.

The "OLYMPIA ODOS Virtual Tour" is based on impressive terrestrial and aerial spherical panoramas. The terrestrial ones give the impression of traveling from destination to destination, along the route, while the aerial ones offer the user the possibility to experience an "air travel."

- ✓ On the map, select the destination in which you are interested and "travel" from the Scironian Rocks to Heraion of Perachora and from there to Styμφalia Lake or even to make a small tour along Vouraikos Gorge.
- ✓ One can find information in English and Greek as well as photos for every destination.



Easy and quick access to travel content

We developed the application in order to "re-introduce" Northern Peloponnese as a destination to visitors and drivers.



CREDITS

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