Issue 03 | Summer 2009

## news

Operation services: 24 hours/day by the drivers' side

OLYMPIA PASS: The new electronic toll service

# One year of Olympia Odos

The first refurbishment works are now completed



Olympia Odos Issue 03 | Summer 2009



#### One year of Olympia Odos!

Twelve months have already elapsed since the day we undertook the operation and maintenance of the Elefsina-Korinthos-Patras section and the construction of the new motorway sections from Korinthos to Patras, Pyrgos and Tsakona.

A year ago, when the Olympia Odos project began, one of the major priorities was the refurbishment and the implementation of road safety measures in order to fix serious problems on the existing sections of

In the 3rd issue of Olympia Odos News you will find detailed data on the first refurbishment works carried out this year, which have improved the safety conditions and offered a solution to a series of long lasting problems.

The **operation team** is by your side 24 hours a day to offer you their services and help you wherever needed.

The new electronic system of OLYMPIA ODOS, namely OLYMPIA PASS, entered successfully in operation last spring thus offering easy and comfortable passes. In view of better serving the drivers, we created new special lanes for buses and trucks and until mid September, we propose a special offer to private car drivers free shipment of OLYMPIA PASS by courier to your place.

We wish you good journeys.

The team of Olympia Odos

### Facts and Figures

- Olympia Odos is one of the biggest and most demanding projects in progress in Europe.
- It is a 30-year concession project, which includes the financing, operation, construction and maintenance of a 365 km motorway from Elefsina to Korinthos, Patra, Pyrgos and Tsakona.
- The construction includes 284 km of new motorway (Korinthos-Patra and Patra-Pyrgos-Tsakona) and important interventions and improvements on 81 km of existing motorway sections (Elefsina-Korinthos and Patra Bypass).
- The project is financed by toll revenue, bank loans, private investment and the Greek State.

#### Did you know that...

#### **OLYMPIA PASS**

You can use the electronic toll lanes of Olympia Odos easily and comfortably without losing any time and reaching for cash. You can refill your OLYMPIA PASS in the toll lanes.

Moreover, OLYMPIA PASS lanes may also be used by all subscribers to the electronic e-pass device of Attiki Odos. For more information, call the **Customers Support Service** at 22960-95555.





#### **ONLINE Information**

You can receive the latest news about Olympia Odos by e-mail if you subscribe to our mailing list. Visit our website at www.olympiaodos.gr

## **OLYMPIA PASS:** quick and easy

The new modern electronic toll system of Olympia Odos, the **OLYMPIA PASS**, operates with great success since April 2009. This new service makes passing from the toll stations of the Elefsina-Korinthos-Patras section more comfortable and easy.

Thanks to **OLYMPIA PASS**, the electronic transponder of Olympia Odos, the driver may pass the toll easily without losing any time to follow the usual payment procedure with cash. It operates thanks to a small transponder fixed on the windscreen of the vehicle.



Passing through the special electronic toll lane, the transponder is recognized

thanks to the antenna of the system and its pass is recorded while the toll fare is automatically debited from the account of the subscriber.

The **OLYMPIA PASS** transponders may also be used in the manual lanes to pay the relevant pass or to refill the account. The **OLYMPIA PASS account refill** may also be made at the three Customer Service Centers.



The new electronic lanes for buses and trucks operate since July 2009. The category

3 & 4 vehicles pass through the lanes with the relevant special signs, which have no clearance bars.

## private individuals and private cars! **Get the OLYMPIA PASS**

Special offer for

by courier at your place, free of charge, until September 15, 2009. Simply call 22960-95555.



The development of the electronic toll collection system is a fundamental highlevel service provided to the users of the road. While a car passes a manual lane, more than two vehicles do pass through a fully equipped electronic lane. Therefore, traffic congestion and queues at the toll stations are reduced. Consequently, the use of the electronic transponders to pass the toll station is for the benefit of all of us.

- Easy and comfortable passes through the Olympia Odos toll stations
- Refill of your account at all manual lanes
- Special electronic lanes for buses and trucks
- Account management for companies and professionals

#### **OLYMPIA ODOS**

**CUSTOMER SERVICE CENTERS** 

#### RIO RIO TOLL STATION (204 KM) IN THE DIRECTION TO ATHENS

#### **ISTHMOS** ISTHMOS TOLL STATION (77 KM) IN THE DIRECTION TO ATHENS

#### **ELEFSINA ELEFSINA TOLL STATION** (29 KM) IN THE DIRECTION TO PATRAS



## The refurbishment and risk lifting works are now completed

In August 2008, in accordance with the special road safety study and a specific action plan, OLYMPIA ODOS S.A. started numerous interventions to repair the existing problems and to lift the risks, at a quick pace.

In twelve months the implementation of maintenance and road safety measures on the Korinthos-Patras NNR as well as on sections used for the implementation of the new motorway alignment on the Patras-Pyrgos-Tsakona section (Patras – Kato Achaia, Kato Samiko - Kalo Nero, Kalo Nero -Tsakona) was completed.

The slippery pavement was one of the most important problems of the Korinthos-Patras section. One of the first maintenance

measures implemented was the improvement of the anti-skid pavement at spots located thanks to specific measurements and the application of innovative methods or the coverage with a new anti-skid layer.

Other improvement works include the repair of the destroyed safety barriers, the repair of the local pavement damages, the improvement of the signing and visibility thanks to the cleaning of green and the repair of the road lighting. In addition to the improvement works, the construction of tunnels began at the areas of Akrata, Mavra Litharia, Derveni and Platanos of the Korinthos-Patras section, where the tunneling has reached a length of almost 550m. The preliminary tunneling works also began for the biggest tunnel of the project in the area of Panagopoula.

The construction of many other technical works is also in progress. which includes underpasses, drains and flood-preventing works.





The routine and heavy maintenance works on the existing sections that were implemented significantly improved the road safety conditions and the first aggregated data is impressive:



Replacement of the destroyed safety barriers and improvement of the existing ones, on a total length of 72 km



Improvement of the pavement anti-skid properties on a total surface of 1.4 million sq.m.



Local pavement repairs on a total surface of **88,500 sq.m.** 



Marking works on a total length of 366 km



Improvement of the visibility and increase of the usable road width by cleaning and trimming bushes and trees near the road, on a total length of 300 km



Cleaning and replacement of worn signboards (1000 signs)



Cleaning and replacement of the safety barriers **reflective** markers (17,700 pieces)



Repair of the **road lighting on** a total length of 38 km



Cleaning of the shoulders from plants, soil and wastes and opening of the **rainwater** drainage gutters on a total length of 242 km



Installation of CATS EYES on the edge of the pavement, on a total length of 25 km.







## **Operation services:** 24 hours/day by the drivers' side

Since last year, the personnel of Olympia Odos Operation Company are alongside the drivers 24-hours a day in order to enhance the road safety and to better serve the drivers.

The company employs today 413 trained professionals in various sectors, such as road safety, maintenance and drivers service.

In the field of Road Safety, two modern Traffic Management Centers operate on a round-theclock basis, 7 days a week. In cooperation with the patrol and intervention teams, which travel along the road and locate incidents, they gather information, directly coordinate the interventions and the necessary actions.

The patrol and intervention teams undertake to safely deal with incidents using the appropriate signing and safety means and to quickly reinstate the traffic.

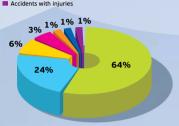
During the first 12 months of operation of the network, 17,741 incidents were recorded, 9,662 out of which were located by the patrol/ intervention teams and were dealt with at "zero" time.

In particular, for the incidents located by other means (cameras, telephones, third parties etc.) the staff of the company intervened within an average time of 11 minutes.

The 38 patrol/intervention vehicles run more than 3,000,000 km.

Incident categories

- Obstacle on the road
- Problem with user (pedestrian, cyclist, outsize vehicle
- Traffic connection
- Other incident (fire in adjacent land, bad weather conditions)



In the field of Road Maintenance, four facilities of the company (N. Peramos, Kiato, Akrata, Patras) are the bases of the maintenance teams, which undertake a series of actions such as the installation of works temporary signing, cleaning works

for both the road and the parking areas as well as waste collection works, green works such as bush and trees trimming along the road in order to uncover the road signs and to ensure the fire protection, as well as routine maintenance works such as repair of small potholes using cold asphalt, installation of safety barriers where incidents have occurred, repair of fences, removal of dangerous advertisement signs etc.

#### **Maintenance Works**

- Road safety



The users may subscribe, get the **OLYMPIA PASS transponders and** refill their accounts at the three Customer Service Centers (CSC) of Olympia Odos (at the Elefsina, Isthmos and Rion Toll Stations).

The Customer Service Call Center (tel. 22960-95555) is at your entire disposal, answers your questions and records your recommendations.



Recently, OLYMPIA ODOS S.A. delivered twenty six SKODA OCTAVIA 5 1.8 TFSI Ambiente cars to the Hellenic Police in order to be exclusively used for the needs of the traffic policing of the Elefsina-Korinthos-Patras section.

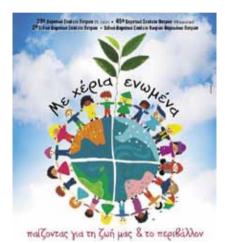
The cars include twenty patrol cars and six passenger cars, equipped with sound and light signaling system as well as all other necessary equipment.

Then the vehicles were delivered to the 1st Attica Motorways Traffic Police at Nea Peramos, the Korinthia Motorways Traffic Police at Kiato and the Achaia Motorways Traffic Police, at Rion.





## "The planet does not belong to us, we belong to it"



Hand in hand and with the slogan "The planet does not belong to us, we belong to it", students from four primary schools of Patras sent a strong message to young people and adults about the protection of the environment and the planet in general.

The students of the 39th and the 45th Primary Schools as well as of the 2nd Special Primary School and the Deaf and Hearing Impaired Special Primary School cooperated in a series of actions developed during the academic year, in an effort to increase the awareness of the society by sending their own message. The crowing of these actions was the "joy celebration" organized on Monday May 25, 2009 at the "Apollo" indoor basketball court of Patras.

The children presented traditional and modern dances, played games and participated in sports games, accompanied by Mrs. Anna Kostara, musician-researcher and member of the Educational TV Program of the Ministry of Education.

The services of the Vice-Prefect for the Environment of Achaia and the Education Committee of the Municipality of Patras assisted all these efforts.

Children are the best ambassadors for the protection of the environment, since they remind us that their health and prosperity, as well as their future depends on the decisions taken today by the adults. They also remind us that the protection of the environment is a personal responsibility of each one of us and that the simple daily habits may be significantly beneficial or prejudicial to nature.

OLYMPIA ODOS acknowledging its own responsibility and the critical role of the new infrastructure projects in terms of sustainable development supported this important initiative and sponsored the "joy celebration" organized by the schools.

The event was also sponsored by the Chamber of Achaia, WIND and Coca Cola-3E.



## CUSTOMER SERVICE

#### **ELEFSINA**

AT ELEFSINA TOLL STATION (29th KM) IN THE DIRECTION TO PATRA

#### **ISTHMOS**

AT ISTHMOS TOLL STATION (77th KM) IN THE DIRECTION TO ATHENS

#### RIO

AT RIO TOLL STATION (204th KM) IN THE DIRECTION TO ATHENS

#### Call Center 22960 95555

#### DENTITY

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